

QUALITY POLICY

FP Du Toit Transport Group is “Driven to Deliver” a high-quality, on-time transportation and logistical service, at competitive prices, through dedicated process management and continual improvement.

With our Quality Policy we want to establish and maintain a Quality Management System which satisfies the requirements of ISO 9001:2015. We will comply with client, legal and any other requirements.

OBJECTIVES

- **To Improve Customer Satisfaction**

By consistently providing products and services that satisfy current and new customer requirements, through the use of our Quality Policy (which include quality objectives, performance evaluation, auditing of results, taking corrective actions to address any shortcomings) and conducting annual Management Review Meetings to assess quality objectives.

- **To Improve Supplier Performance**

Timeous supplier corrective action and development activities (External and Internal Suppliers).

- **To Improve Processes**

To address any risks and exploit opportunities associated with internal / external issues, in order to meet the needs and expectations of all parties involved.

- **To Improve Service Quality**

By ensuring all Company personnel are competent to carry out their assigned tasks.

MANAGEMENT COMMITMENT

The Senior Management team are fully committed to the above and actively encourage a similar commitment by personnel at all levels within the Company.



STEPHAN TERBLANCHE
CEO : FP DU TOIT TRANSPORT GROUP
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